

RealNetworks, Inc. and Subsidiaries
Condensed Consolidated Statements of Operations
(Unaudited)

	Quarters Ended December 31,		Years Ended December 31,	
	2009	2008	2009	2008
	(in thousands, except per share data)			
Net revenue	\$ 145,502	\$ 152,644	\$ 562,264	\$ 604,810
Cost of revenue	56,821	60,042	222,142	233,244
Impairment of deferred costs and prepaid royalties	-	19,666	-	19,666
Gross profit	<u>88,681</u>	<u>72,936</u>	<u>340,122</u>	<u>351,900</u>
Operating expenses:				
Research and development	32,541	28,533	119,448	113,680
Sales and marketing	40,325	50,192	165,856	211,922
Advertising with related party (A)	11,063	12,480	33,292	44,213
General and administrative	19,456	19,107	74,664	69,981
Impairment of goodwill and long-lived assets	-	192,676	175,583	192,676
Restructuring and other charges	2,346	6,147	4,017	6,833
Total operating expenses	<u>105,731</u>	<u>309,135</u>	<u>572,860</u>	<u>639,305</u>
Operating loss	<u>(17,050)</u>	<u>(236,199)</u>	<u>(232,738)</u>	<u>(287,405)</u>
Other income (expenses):				
Interest income, net	779	2,255	3,969	13,453
Equity in net loss of investments	(116)	(271)	(1,313)	(695)
Gain (loss) on sale of equity investments, net	(121)	(12)	688	210
Impairment of equity investments	(5,020)	-	(5,020)	-
Gain on sale of interest in Rhapsody America (B)	-	-	-	14,502
Other income (expense), net	(312)	(1,306)	(794)	330
Total other income (expense), net	<u>(4,790)</u>	<u>666</u>	<u>(2,470)</u>	<u>27,800</u>
Loss before income taxes	(21,840)	(235,533)	(235,208)	(259,605)
Income tax benefit (expense)	124	(17,392)	(3,321)	(25,828)
Net loss	(21,716)	(252,925)	(238,529)	(285,433)
Net loss attributable to the noncontrolling interest in Rhapsody America (C)	8,397	12,426	26,265	41,555
Net loss attributable to common shareholders	<u>\$ (13,319)</u>	<u>\$ (240,499)</u>	<u>\$ (212,264)</u>	<u>\$ (243,878)</u>
Basic net loss per share available to common shareholders	\$ (0.11)	\$ (1.78)	\$ (1.60)	\$ (1.74)
Diluted net loss per share available to common shareholders	\$ (0.11)	\$ (1.78)	\$ (1.60)	\$ (1.74)
Shares used to compute basic net loss per share available to common shareholders	134,844	135,402	134,612	140,432
Shares used to compute diluted net loss per share available to common shareholders	134,844	135,402	134,612	140,432

(A) Consists of advertising purchased by Rhapsody America from MTV Networks (MTVN). MTVN has a 49% ownership interest in Rhapsody America.

(B) Consists of gains realized from MTVN's note payments to Rhapsody America. Effective January 1, 2009, the Company adopted SFAS No. 160 *Noncontrolling Interests in Consolidated Financial Statements, an amendment to ARB No. 51* (SFAS 160) which requires the appreciation of gains on the sale of noncontrolling interest to be recorded as an equity transaction.

(C) Noncontrolling interest in Rhapsody America reflects MTVN's 49% ownership share in the losses of Rhapsody America.

RealNetworks, Inc. and Subsidiaries
Condensed Consolidated Balance Sheets
(Unaudited)

	December 31, 2009	December 31, 2008
ASSETS	(in thousands)	
Current assets:		
Cash and cash equivalents	\$ 277,030	\$ 232,968
Short-term investments	107,870	137,766
Trade accounts receivable, net	60,937	70,201
Deferred costs, current portion	5,192	4,026
Prepaid expenses and other current assets	30,624	34,599
Total current assets	481,653	479,560
Equipment, software, and leasehold improvements, at cost:		
Equipment and software	151,951	135,788
Leasehold improvements	31,041	30,719
Total equipment, software, and leasehold improvements	182,992	166,507
Less accumulated depreciation and amortization	125,878	103,500
Net equipment, software, and leasehold improvements	57,114	63,007
Restricted cash equivalents and investments	13,700	14,742
Equity investments	19,553	18,582
Other assets	4,030	3,775
Deferred costs, non-current portion	10,182	6,120
Deferred tax assets, net, non-current portion	10,001	9,236
Other intangible assets, net	10,650	18,727
Goodwill	-	175,264
Total assets	\$ 606,883	\$ 789,013
LIABILITIES AND SHAREHOLDERS' EQUITY		
Current liabilities:		
Accounts payable	\$ 32,703	\$ 36,575
Accrued and other liabilities	120,434	118,688
Deferred revenue, current portion	31,374	39,835
Related party payable (A)	11,216	13,155
Accrued loss on excess office facilities, current portion	3,228	4,317
Total current liabilities	198,955	212,570
Deferred revenue, non-current portion	1,933	1,961
Accrued loss on excess office facilities, non-current portion	-	2,893
Deferred rent	4,464	4,614
Deferred tax liabilities, net, non-current portion	961	1,379
Other long-term liabilities	13,006	11,660
Total liabilities	219,319	235,077
Noncontrolling interest in Rhapsody America (B)	7,253	378
Shareholders' equity	380,311	553,558
Total liabilities and shareholders' equity	\$ 606,883	\$ 789,013

(A) Related party payable reflects amounts owed to MTVN.

(B) Noncontrolling interest in Rhapsody America reflects MTVN's 49% ownership interest in the net assets of Rhapsody America.

RealNetworks, Inc. and Subsidiaries
Condensed Consolidated Statements of Cash Flows
(Unaudited)

	Years Ended December 31,	
	2009	2008
	(in thousands)	
Cash flows from operating activities:		
Net loss	\$ (238,529)	\$ (285,433)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization	31,454	45,968
Stock-based compensation	21,460	23,531
Loss on disposal of equipment, software, and leasehold improvements	502	10
Equity in net loss of investments	1,313	695
Gain on sale of equity investment, net	(688)	(210)
Impairment of equity investments	5,020	-
Excess tax benefit from stock option exercises	(15)	(127)
Impairment of goodwill and long-lived assets	175,583	192,676
Accrued restructuring and other charges	(2,773)	5,524
Accrued loss on excess office facilities	(3,982)	(3,490)
Deferred income taxes, net	4,255	11,583
Gain on sale of interest in Rhapsody America	-	(14,502)
Other	48	111
Net change in certain operating assets and liabilities, net of acquisitions	(2,952)	(5,622)
Net cash used in operating activities	<u>(9,304)</u>	<u>(29,286)</u>
Cash flows from investing activities:		
Purchases of equipment, software, and leasehold improvements	(16,807)	(29,530)
Purchases of short-term investments	(143,273)	(251,887)
Proceeds from sales and maturities of short-term investments	173,169	194,053
Purchases of intangible assets	-	(2,839)
Proceeds from the sales of equity investments	1,014	1,140
Purchases of equity investments	(2,000)	(14,731)
Payment of acquisition costs, net of cash acquired	(3,324)	(10,192)
Decrease in restricted cash equivalents and investments, net	1,042	768
Net cash used in investing activities	<u>9,821</u>	<u>(113,218)</u>
Cash flows from financing activities:		
Net proceeds from sales of common stock under employee stock purchase plan and exercise of stock options	1,455	9,570
Payments of convertible debt obligations	-	(100,000)
Net proceeds from sales of interest in Rhapsody America	38,022	44,640
Excess tax benefit from stock option exercises	15	127
Repurchases of common stock	-	(50,199)
Net cash provided by (used in) financing activities	<u>39,492</u>	<u>(95,862)</u>
Effect of exchange rate changes on cash and cash equivalents	<u>4,053</u>	<u>(5,363)</u>
Net decrease in cash and cash equivalents	44,062	(243,729)
Cash and cash equivalents, beginning of period	<u>232,968</u>	<u>476,697</u>
Cash and cash equivalents, end of period	<u>\$ 277,030</u>	<u>\$ 232,968</u>

RealNetworks, Inc. and Subsidiaries
Supplemental Financial Information
(Unaudited)

	2009				2008			
	Q4	Q3	Q2	Q1	Q4	Q3	Q2	Q1
	(in thousands)							
Net Revenue by Line of Business:								
Consumer products and services (A)	\$ 91,233	\$ 92,836	\$ 89,517	\$ 97,194	\$ 100,282	\$ 100,322	\$ 101,353	\$ 96,286
Technology products and solutions (B)	54,269	47,428	46,208	43,579	52,362	51,633	51,295	51,277
Total net revenue	<u>\$ 145,502</u>	<u>\$ 140,264</u>	<u>\$ 135,725</u>	<u>\$ 140,773</u>	<u>\$ 152,644</u>	<u>\$ 151,955</u>	<u>\$ 152,648</u>	<u>\$ 147,563</u>
Consumer Products and Services:								
Subscriptions (C)	\$ 50,492	\$ 52,401	\$ 54,446	\$ 59,052	\$ 57,853	\$ 57,776	\$ 55,658	\$ 55,193
Media properties (D)	20,327	21,001	14,753	15,536	18,337	19,946	23,472	18,702
E-commerce and other (E)	20,414	19,434	20,318	22,606	24,092	22,600	22,223	22,391
Total consumer products and services revenue	<u>\$ 91,233</u>	<u>\$ 92,836</u>	<u>\$ 89,517</u>	<u>\$ 97,194</u>	<u>\$ 100,282</u>	<u>\$ 100,322</u>	<u>\$ 101,353</u>	<u>\$ 96,286</u>
Consumer Products and Services:								
Music (F)	\$ 37,598	\$ 38,765	\$ 40,452	\$ 44,053	\$ 43,882	\$ 41,591	\$ 37,170	\$ 38,079
Media software and services (G)	22,899	24,580	19,291	20,318	22,695	24,531	29,238	26,409
Games (H)	30,736	29,491	29,774	32,823	33,705	34,200	34,945	31,798
Total consumer products and services revenue	<u>\$ 91,233</u>	<u>\$ 92,836</u>	<u>\$ 89,517</u>	<u>\$ 97,194</u>	<u>\$ 100,282</u>	<u>\$ 100,322</u>	<u>\$ 101,353</u>	<u>\$ 96,286</u>
Net Revenue by Geography:								
United States	\$ 91,175	\$ 95,758	\$ 90,685	\$ 96,666	\$ 101,369	\$ 102,363	\$ 100,898	\$ 99,169
Rest of world	54,327	44,506	45,040	44,107	51,275	49,592	51,750	48,394
Total net revenue	<u>\$ 145,502</u>	<u>\$ 140,264</u>	<u>\$ 135,725</u>	<u>\$ 140,773</u>	<u>\$ 152,644</u>	<u>\$ 151,955</u>	<u>\$ 152,648</u>	<u>\$ 147,563</u>
Subscribers (presented as greater than) *:								
Total subscribers (I)	40,250	38,950	37,700	36,450	34,100	32,650	35,000	32,200
Technology products and solutions application services subscribers (J)	38,850	37,500	36,300	33,850	31,500	29,950	32,450	29,500
Music subscribers:								
Consumer music subscribers:								
Rhapsody subscribers	675	700	750	800	775	750	600	600
Radio subscribers	75	75	75	1,200	1,225	1,250	1,225	1,275
Total consumer music subscribers	750	775	825	2,000	2,000	2,000	1,825	1,875
Technology products and solutions application services music subscribers (K)	1,150	1,075	975	900	875	850	800	800
Total Music Subscribers**	1,900	1,850	1,800	2,900	2,875	2,850	2,625	2,675

* Total music subscribers includes subscribers from our technology products and solutions application subscription services, such as music-on-demand, as well as our consumer music services, such as Rhapsody and Premium Radio. Although music-on-demand subscribers are included in the technology products and solutions application services subscribers and total music subscribers, these subscribers are only counted once as part of our total subscribers.

** Prior periods have been changed to reflect current period presentation. Totals may not equal due to rounding convention.

(A) Revenue is derived from consumer digital media subscription services, RealPlayer Plus and related products, sales and distribution of third party software products, content such as games and music and advertising.

(B) The Technology Products and Solutions (TPS) segment includes revenue and related costs from: sales of ringback tones, music-on-demand, video-on-demand, messaging, and information services; sales of media delivery system software, including Helix system software and related authoring and publishing tools, both directly to customers and indirectly through original equipment manufacturer channels; support and maintenance services sold to customers who purchase software products; broadcast hosting services; and consulting and professional services that are offered to customers.

(C) Revenue is derived from consumer digital media subscription services including: SuperPass, RadioPass, Rhapsody, GamePass and FunPass.

(D) Revenue is derived from advertising and through the distribution of third party products.

(E) Revenue is derived from RealPlayer Plus and related products, sales of third party software products, and content such as games and music.

(F) The Music segment primarily includes revenue and related costs from: Rhapsody America's Rhapsody and RadioPass subscription services; sales of digital music content through the Rhapsody service and the RealPlayer music store; and advertising from music websites.

(G) The Media Software and Services (MSS) segment primarily includes revenue and related costs from: the SuperPass premium subscription service; RealPlayer Plus and related products; sales and distribution of third-party software products; and all advertising other than that related directly to our Music and Games businesses.

(H) The Games segment primarily includes revenue and related costs from: the sale of individual games on our websites RealArcade.com, GameHouse.com and Zylom.com; the sales of games subscription services; advertising through our games websites; the sale of games through the syndication on partner sites, and sales of games through wireless carriers.

(I) Total subscribers include technology products and solutions application services and consumer subscription services including: ringback tones, music-on-demand, video-on-demand, Rhapsody, Rhapsody-to-Go, RadioPass, SuperPass, and GamePass.

(J) Technology products and solutions application service subscribers include: ringback tones, music-on-demand and video-on-demand.

(K) Technology products and solutions application services music subscribers include music-on-demand.

RealNetworks, Inc. and Subsidiaries
Supplemental Financial Information
(Unaudited)

Reconciliation of GAAP net income (loss) attributable to common shareholders to adjusted EBITDA and adjusted EBITDA excluding impairments is as follows:

	Year Ended	Quarters Ended			
	December 31, 2009	December 31, 2009	September 30, 2009	June 30, 2009	March 31, 2009
		(in thousands)			
Net income (loss) attributable to common shareholders	\$ (212,264)	\$ (13,319)	\$ 1,520	\$ (188,329)	\$ (12,136)
Interest income, net	(3,969)	(779)	(1,253)	(754)	(1,183)
Stock-based compensation	21,460	5,915	4,727	5,596	5,222
Loss (gain) on sale of equity investments, net	(688)	121	(604)	(68)	(137)
Impairment of equity investments	5,020	5,020	-	-	-
Conversion of WiderThan stock options to a cash equivalent	21	-	1	3	17
Depreciation and amortization (net of noncontrolling interest effect)	23,328	6,355	5,432	5,815	5,726
Acquisitions related intangible asset amortization (net of noncontrolling interest effect)	6,998	1,797	1,784	1,649	1,768
Impairment of goodwill and long-lived assets	175,583	-	-	175,583	-
Pro forma gain on sale of interest in Rhapsody America	16,870	5,577	3,839	3,444	4,010
Income taxes	3,321	(124)	686	1,210	1,549
Adjusted EBITDA	\$ 35,680	\$ 10,563	\$ 16,132	\$ 4,149	\$ 4,836
Impairments:					
Impairment of deferred costs and prepaid royalties	-	-	-	-	-
Restructuring and other charges	4,017	2,346	877	-	794
Adjusted EBITDA excluding impairments	\$ 39,697	\$ 12,909	\$ 17,009	\$ 4,149	\$ 5,630

	Year Ended	Quarters Ended			
	December 31, 2008	December 31, 2008	September 30, 2008	June 30, 2008	March 31, 2008
		(in thousands)			
Net income (loss) attributable to common shareholders	\$ (243,878)	\$ (240,499)	\$ (4,500)	\$ (1,305)	\$ 2,426
Interest income, net	(13,453)	(2,255)	(2,865)	(3,375)	(4,958)
Stock-based compensation	23,531	6,056	5,955	6,031	5,489
Loss (gain) on sale of equity investments, net	(210)	12	-	(222)	-
Conversion of WiderThan stock options to a cash equivalent	142	11	16	26	89
Depreciation and amortization (net of noncontrolling interest effect)	24,417	5,784	6,165	6,186	6,282
Acquisitions related intangible asset amortization (net of noncontrolling interest effect)	20,110	1,872	5,752	6,171	6,315
Impairment of goodwill and long-lived assets (net of noncontrolling interest effect)	190,347	190,347	-	-	-
Pro forma gain on sale of interest in Rhapsody America	6,568	6,568	-	-	-
Expenses related to antitrust litigation	757	179	174	202	202
Income taxes	25,828	17,392	728	3,700	4,008
Adjusted EBITDA	\$ 34,159	\$ (14,533)	\$ 11,425	\$ 17,414	\$ 19,853
Impairments:					
Impairment of deferred costs and prepaid royalties	19,666	19,666	-	-	-
Restructuring and other charges	6,833	6,147	-	-	686
Adjusted EBITDA excluding impairments	\$ 60,658	\$ 11,280	\$ 11,425	\$ 17,414	\$ 20,539

RealNetworks, Inc. and Subsidiaries
Segment Results of Operations
(Unaudited)

	Quarter Ended December 31, 2009					Grand Total
	Music ^(A)	MSS ^(B)	Games ^(C)	TPS ^(D)	Other	
	(in thousands)					
Net revenue	\$ 37,598	\$ 22,899	\$ 30,736	\$ 54,269	\$ -	\$ 145,502
Cost of revenue	22,692	3,719	8,399	22,011	-	56,821
Gross profit	14,906	19,180	22,337	32,258	-	88,681
Gross margin	40%	84%	73%	59%	-	61%
Operating expenses:						
Advertising with related party	11,063	-	-	-	-	11,063
Restructuring and other charges	376	556	549	865	-	2,346
Other operating expenses	20,507	16,835	29,007	25,964	9	92,322
Total operating expenses	31,946	17,391	29,556	26,829	9	105,731
Income (loss) from operations	(17,040)	1,789	(7,219)	5,429	(9)	(17,050)
Other income (expenses):						
Interest income, net	-	-	-	-	779	779
Equity in net loss of investments	-	-	-	-	(116)	(116)
Loss on sale of equity investments, net	-	-	-	-	(121)	(121)
Impairment of equity investments	-	-	-	-	(5,020)	(5,020)
Other income (expenses), net	-	-	-	-	(312)	(312)
Total other income (expenses), net	-	-	-	-	(4,790)	(4,790)
Income (loss) before income taxes	(17,040)	1,789	(7,219)	5,429	(4,799)	(21,840)
Income taxes	-	-	-	-	124	124
Net income (loss)	(17,040)	1,789	(7,219)	5,429	(4,675)	(21,716)
Net income (loss) attributable to noncontrolling interest in Rhapsody America	8,397	-	-	-	-	8,397
Net income (loss) attributable to common shareholders	<u>\$ (8,643)</u>	<u>\$ 1,789</u>	<u>\$ (7,219)</u>	<u>\$ 5,429</u>	<u>\$ (4,675)</u>	<u>\$ (13,319)</u>

Reconciliation of segment GAAP net income (loss) attributable to common shareholders to segment adjusted EBITDA excluding impairments is as follows:

Net income (loss) attributable to common shareholders	\$ (8,643)	\$ 1,789	\$ (7,219)	\$ 5,429	\$ (4,675)	\$ (13,319)
Income taxes	-	-	-	-	(124)	(124)
Interest income, net	-	-	-	-	(779)	(779)
Stock-based compensation	926	822	1,606	2,561	-	5,915
Conversion of WiderThan stock options to a cash equivalent	-	-	-	-	-	-
Acquisitions related intangible asset amortization ^(E)	279	25	95	1,398	-	1,797
Pro forma gain on sale of interest in Rhapsody America	5,577	-	-	-	-	5,577
Loss on sale of equity investments, net	-	-	-	-	121	121
Impairment of equity investments	-	-	-	-	5,020	5,020
Restructuring and other charges	376	556	549	865	-	2,346
Depreciation and amortization ^(E)	890	552	2,151	2,762	-	6,355
Adjusted EBITDA excluding impairments	<u>\$ (595)</u>	<u>\$ 3,744</u>	<u>\$ (2,818)</u>	<u>\$ 13,015</u>	<u>\$ (437)</u>	<u>\$ 12,909</u>

Quarter Ended December 31, 2008

	Music ^(A)	MSS ^(B)	Games ^(C)	TPS ^(D)	Other	Grand Total
	(in thousands)					
Net revenue	\$ 43,882	\$ 22,695	\$ 33,705	\$ 52,362	\$ -	\$ 152,644
Cost of revenue	25,068	4,199	10,387	20,388	-	60,042
Impairment of deferred costs and prepaid royalties	1,000	-	7,829	10,837	-	19,666
Gross profit	<u>17,814</u>	<u>18,496</u>	<u>15,489</u>	<u>21,137</u>	<u>-</u>	<u>72,936</u>
Gross margin	41%	81%	46%	40%	-	48%
Operating expenses:						
Advertising with related party	12,480	-	-	-	-	12,480
Impairment of goodwill and long-lived assets	4,753	167	45,889	141,867	-	192,676
Restructuring and other charges	681	1,134	1,898	2,434	-	6,147
Other operating expenses	24,777	15,818	28,196	28,823	218	97,832
Total operating expenses	<u>42,691</u>	<u>17,119</u>	<u>75,983</u>	<u>173,124</u>	<u>218</u>	<u>309,135</u>
Income (loss) from operations	<u>(24,877)</u>	<u>1,377</u>	<u>(60,494)</u>	<u>(151,987)</u>	<u>(218)</u>	<u>(236,199)</u>
Other income (expenses):						
Interest income, net	-	-	-	-	2,255	2,255
Equity in net loss of investments	-	-	-	-	(271)	(271)
Loss on sale of equity investments, net	-	-	-	-	(12)	(12)
Other income (expenses), net	-	-	-	-	(1,306)	(1,306)
Total other income (expenses), net	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>666</u>	<u>666</u>
Income (loss) before income taxes	<u>(24,877)</u>	<u>1,377</u>	<u>(60,494)</u>	<u>(151,987)</u>	<u>448</u>	<u>(235,533)</u>
Income taxes	-	-	-	-	(17,392)	(17,392)
Net income (loss)	<u>(24,877)</u>	<u>1,377</u>	<u>(60,494)</u>	<u>(151,987)</u>	<u>(16,944)</u>	<u>(252,925)</u>
Net income (loss) attributable to noncontrolling interest in Rhapsody America	12,426	-	-	-	-	12,426
Net income (loss) attributable to common shareholders	<u>\$ (12,451)</u>	<u>\$ 1,377</u>	<u>\$ (60,494)</u>	<u>\$ (151,987)</u>	<u>\$ (16,944)</u>	<u>\$ (240,499)</u>

Reconciliation of segment GAAP net income (loss) attributable to common shareholders to segment adjusted EBITDA excluding impairments is as follows:

Net income (loss) attributable to common shareholders	\$ (12,451)	\$ 1,377	\$ (60,494)	\$ (151,987)	\$ (16,944)	\$ (240,499)
Income taxes	-	-	-	-	17,392	17,392
Interest income, net	-	-	-	-	(2,255)	(2,255)
Stock-based compensation	1,058	765	1,632	2,601	-	6,056
Conversion of WiderThan stock options to a cash equivalent	-	-	-	11	-	11
Acquisitions related intangible asset amortization ^(E)	278	-	273	1,321	-	1,872
Pro forma gain on sale of interest in Rhapsody America	6,568	-	-	-	-	6,568
Impairment of goodwill and long-lived assets ^(E)	2,424	167	45,889	141,867	-	190,347
Loss on sale of equity investments, net	-	-	-	-	12	12
Impairment of deferred costs and prepaid royalties	1,000	-	7,829	10,837	-	19,666
Restructuring and other charges	681	1,134	1,898	2,434	-	6,147
Depreciation and amortization ^(F)	1,127	804	957	2,896	-	5,784
Expenses related to antitrust litigation	-	-	-	-	179	179
Adjusted EBITDA excluding impairments	<u>\$ 685</u>	<u>\$ 4,247</u>	<u>\$ (2,016)</u>	<u>\$ 9,980</u>	<u>\$ (1,616)</u>	<u>\$ 11,280</u>

Note: Cost of revenue and operating expenses of the segments shown above include costs directly attributable to those segments and an allocation of general and administrative and other common or shared costs.

(A) The Music segment primarily includes revenue and related costs from: Rhapsody America's Rhapsody and RadioPass subscription services; sales of digital music content through the Rhapsody service and the RealPlayer music store; and advertising from music websites.

(B) The Media Software and Services (MSS) segment primarily includes revenue and related costs from: the SuperPass premium subscription service; RealPlayer Plus and related products; sales and distribution of third-party software products; and all advertising other than that related directly to our Music and Games businesses.

(C) The Games segment primarily includes revenue and related costs from: the sale of individual games on our websites RealArcade.com, GameHouse.com and Zylom.com; the sales of games subscription services; advertising through our games websites; the sale of games through the syndication on partner sites, and sales of games through wireless carriers.

(D) The Technology Products and Solutions (TPS) segment includes revenue and related costs from: sales of ringback tones, music-on-demand, video-on-demand, messaging, and information services; sales of media delivery system software, including Helix system software and related authoring and publishing tools, both directly to customers and indirectly through original equipment manufacturer channels; support and maintenance services sold to customers who purchase software products; broadcast hosting services; and consulting and professional services that are offered to customers.

(E) Net of noncontrolling interest effect.

RealNetworks, Inc. and Subsidiaries
Supplemental Financial Information
(Unaudited)

Quarter Ended December 31, 2009					
As Reported	Stock-Based Compensation	Acquisitions Related Intangible Asset Amortization ^(A)	WiderThan Options Converted to a Cash Equivalent	Antitrust Litigation Related	Adjusted
(in thousands)					
Expenses in accordance with GAAP					
Cost of revenue	\$ 56,821	\$ (351)	\$ (537)	\$ -	\$ 55,933
Operating expenses:					
Research and development	\$ 32,541	\$ (2,481)	\$ -	\$ -	\$ 30,060
Sales and marketing	40,325	(1,467)	(1,260)	-	37,598
General and administrative	19,456	(1,616)	-	-	17,840
Adjusted operating expenses, net	<u>\$ 92,322</u>	<u>\$ (5,564)</u>	<u>\$ (1,260)</u>	<u>\$ -</u>	<u>\$ 85,498</u>

Quarter Ended December 31, 2008					
As Reported	Stock-Based Compensation	Acquisitions Related Intangible Asset Amortization ^(A)	WiderThan Options Converted to a Cash Equivalent	Antitrust Litigation Related	Adjusted
(in thousands)					
Expenses in accordance with GAAP					
Cost of revenue	\$ 60,042	\$ (607)	\$ (596)	\$ (2)	\$ 58,837
Operating expenses:					
Research and development	\$ 28,533	\$ (2,103)	\$ -	\$ -	\$ 26,430
Sales and marketing	50,192	(1,433)	(1,276)	(5)	47,478
General and administrative	19,107	(1,913)	-	(4)	17,011
Adjusted operating expenses, net	<u>\$ 97,832</u>	<u>\$ (5,449)</u>	<u>\$ (1,276)</u>	<u>\$ (179)</u>	<u>\$ 90,919</u>

Year Ended December 31, 2009					
As Reported	Stock-Based Compensation	Acquisitions Related Intangible Asset Amortization ^(A)	WiderThan Options Converted to a Cash Equivalent	Antitrust Litigation Related	Adjusted
(in thousands)					
Expenses in accordance with GAAP					
Cost of revenue	\$ 222,142	\$ (1,653)	\$ (2,176)	\$ (1)	\$ 218,312
Operating expenses:					
Research and development	\$ 119,448	\$ (8,327)	\$ -	\$ (8)	\$ 111,113
Sales and marketing	165,856	(4,830)	(4,822)	(12)	156,192
General and administrative	74,664	(6,650)	-	-	68,014
Adjusted operating expenses, net	<u>\$ 359,968</u>	<u>\$ (19,807)</u>	<u>\$ (4,822)</u>	<u>\$ (20)</u>	<u>\$ 335,319</u>

Year Ended December 31, 2008					
As Reported	Stock-Based Compensation	Acquisitions Related Intangible Asset Amortization ^(A)	WiderThan Options Converted to a Cash Equivalent	Antitrust Litigation Related	Adjusted
(in thousands)					
Expenses in accordance with GAAP					
Cost of revenue	\$ 233,244	\$ (2,570)	\$ (7,188)	\$ (26)	\$ 223,460
Operating expenses:					
Research and development	\$ 113,680	\$ (8,410)	\$ -	\$ (9)	\$ 105,261
Sales and marketing	211,922	(5,860)	(12,922)	(36)	193,104
General and administrative	69,981	(6,691)	-	(71)	62,462
Adjusted operating expenses, net	<u>\$ 395,583</u>	<u>\$ (20,961)</u>	<u>\$ (12,922)</u>	<u>\$ (116)</u>	<u>\$ 360,827</u>

(A) - Net of noncontrolling interest effect.

RealNetworks, Inc. and Subsidiaries
Earnings Per Share Reconciliation
(Unaudited)

	Quarters Ended December 31,		Year Ended December 31,	
	2009	2008	2009	2008
	(in thousands, except per share data)			
Net loss attributable to common shareholders	\$ (13,319)	\$ (240,499)	\$ (212,264)	\$ (243,878)
Less accretion of MTVN's preferred return in Rhapsody America	(925)	-	(3,700)	-
Net loss available to common shareholders	<u>\$ (14,244)</u>	<u>\$ (240,499)</u>	<u>\$ (215,964)</u>	<u>\$ (243,878)</u>
Shares used to compute basic net loss per share available to common shareholders	134,844	135,402	134,612	140,432
Dilutive potential common shares:				
Stock options and restricted stock	-	-	-	-
Convertible debt	-	-	-	-
Shares used to compute diluted net loss per share available to common shareholders	<u>134,844</u>	<u>135,402</u>	<u>134,612</u>	<u>140,432</u>
Basic net loss per share available to common shareholders	\$ (0.11)	\$ (1.78)	\$ (1.60)	\$ (1.74)
Diluted net loss per share available to common shareholders	\$ (0.11)	\$ (1.78)	\$ (1.60)	\$ (1.74)